

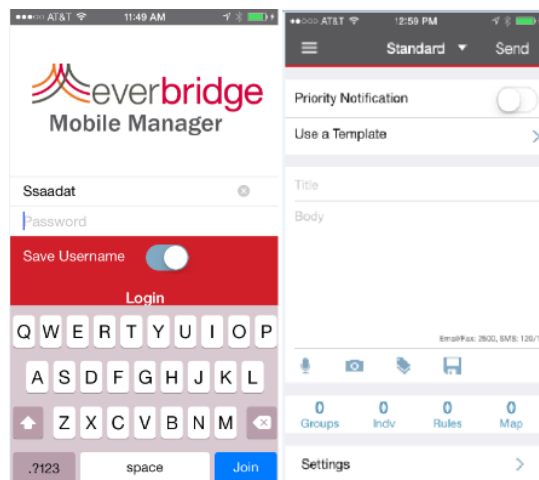
Quick Sheet MN: Everbridge Mobile Member Application (Premium Feature)

Mobile Manager (left) vs. Mobile Member (right)

Everbridge has two applications, Mobile Manager and Mobile Member. Each application is available for download in the Google Play Store and Apple App Store for free.

The Manager application is intended for use by administrators and message senders within your organization. The application is designed so that you can send a notification on the go.

The Mobile Member application is a two way communication portal that allows your recipients to send and receive messages through the Everbridge system. The recipient may log into the application using the same username and password that they use with the member portal.



Member Portal Opt-in

Get alerted about emergencies and other important community news by signing up for our Emergency Alert Program. This system enables us to provide you with critical information quickly in a variety of situations, such as severe weather, unexpected road closures, missing persons and evacuations of buildings or neighborhoods.

You will receive time-sensitive messages wherever you specify, such as your home, mobile or business phones, email address, text messages and more. You pick where, you pick how.

Username

Password

[Forgot my password](#) [Forgot my username](#)

☐ Keep me signed in (Uncheck if on a shared computer)

Powered by  everbridge [Terms of Use](#)

Registering for Mobile Member

Before recipients can use Mobile Member:

- Mobile Member must be added as a Delivery Method under the Settings Menu (Settings → Notifications). We recommended you set this delivery method as the first and as a default.
- The recipient must register using the Member Portal (Invited through a private portal, or given the link to a public portal.)
OR
- The user must have their user profile linked to their contact record. This is done from the users menu of the account level. Click the pencil icon to edit a contact and link it with the user's contact.
- If desired, Mobile Member App Alerts should be configured under Settings → Interactive Visibility.

Using Mobile Member

The Mobile Member application allows contacts to confirm receipt of a notification and, if configured, send an additional message to the organization issuing the notification. The sending organization may also choose to allow contacts to send the organization unsolicited messages. In addition to sending a text based message, contacts can take a photo and include their geo location using the GPS services on their mobile device. The Member application is the fastest contact path because it goes directly from the Everbridge server to the device being targeted.

