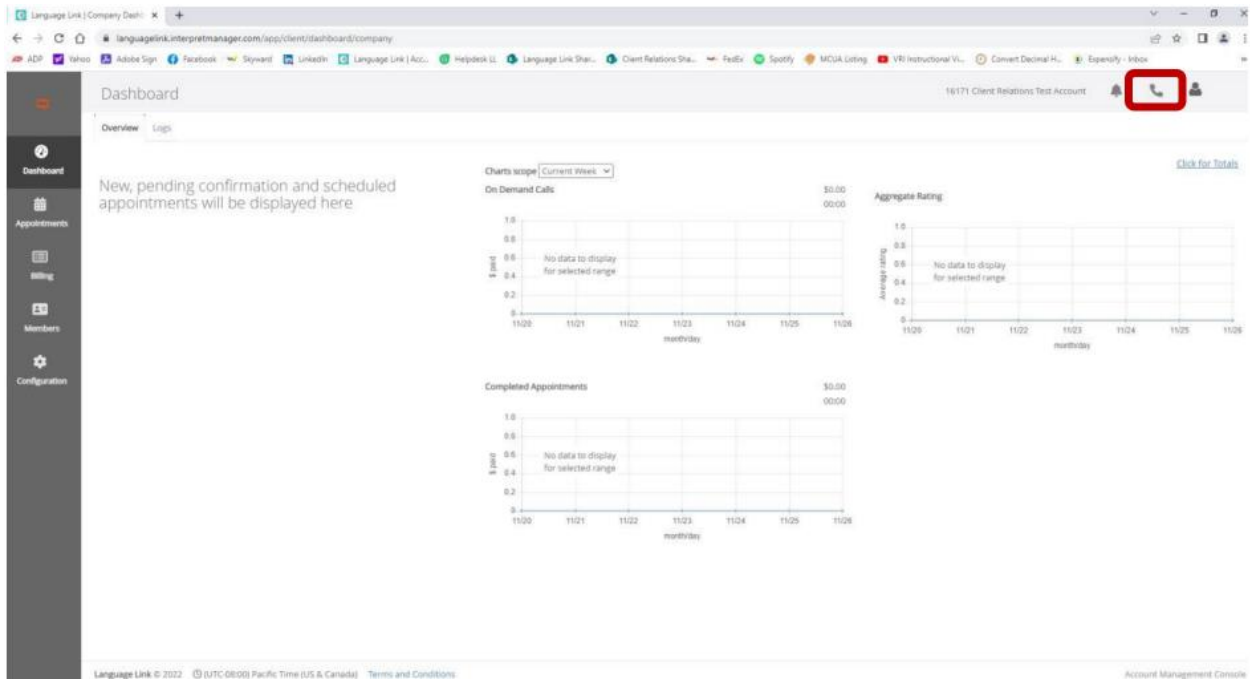


How to Access Video Remote Interpretation

1. Visit <https://language.link> and select log in
2. Select VRI Login
3. Log in using credentials:

Location Name	Username	Password
The Commons	CMN_Leaders@htop.org	L@nguage4All
The Fountains	FTN_Leaders@htop.org	L@nguage4All
Grand Junction Family Resource Center	CPGJ_Leaders@htop.org	L@nguage4All
Montrose Family Resource Center	CPMN_Leaders@htop.org	L@nguage4All
Property Service Warehouse	PSW_Leaders@htop.org	L@nguage4All
Life Adjustment Program	LAP_Leaders@htop.org	L@nguage4All

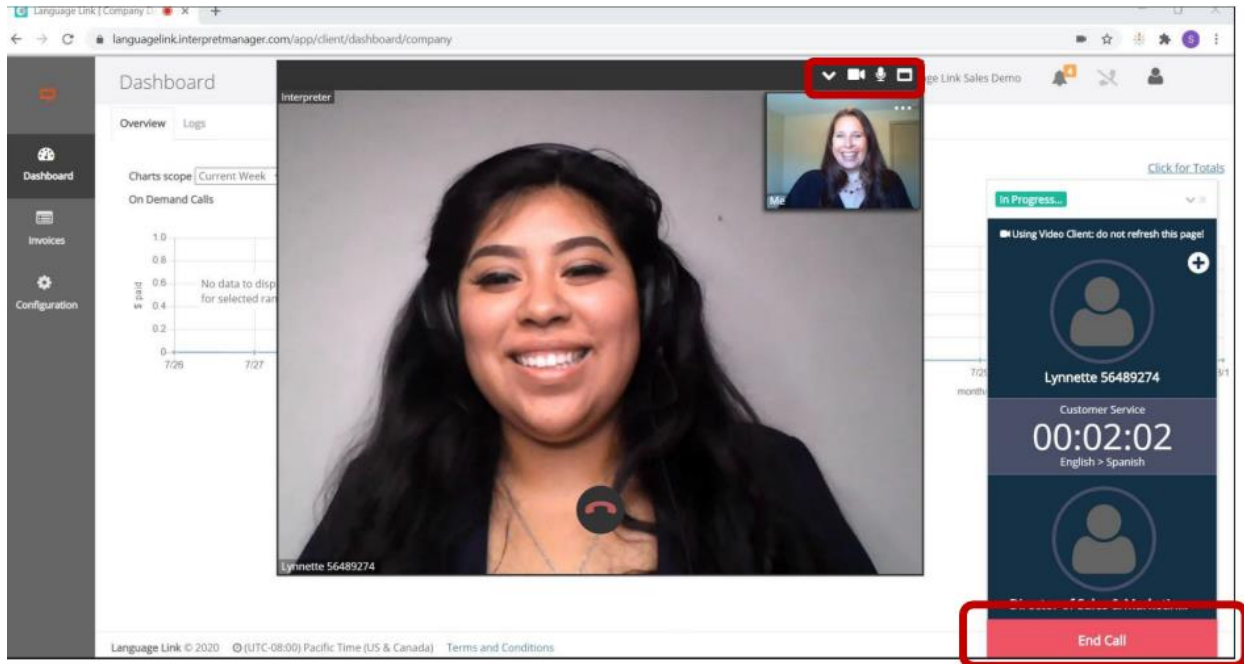
4. Open the Caller by clicking on the Phone icon located to the top right of the screen.



5. Once the caller is open, click on the Video icon, then click On Demand at the top of the caller. Select the language needed, along with interpretation type (Customer Service, Social Services, Medical, Legal, or Emergency), and click on Call.



5. Language Link VRI Administrator Guide The system will then start searching for an available interpreter. Once the interpreter is connected, you will be able to see their video and vice versa. Please note, you must enable your camera and mic. You have the ability to mute your audio or activate privacy mode which will hide your video.



6. Once the video interpretation has ended, email LehuaL@htop.org with the date the call took place.